

Figure 1A

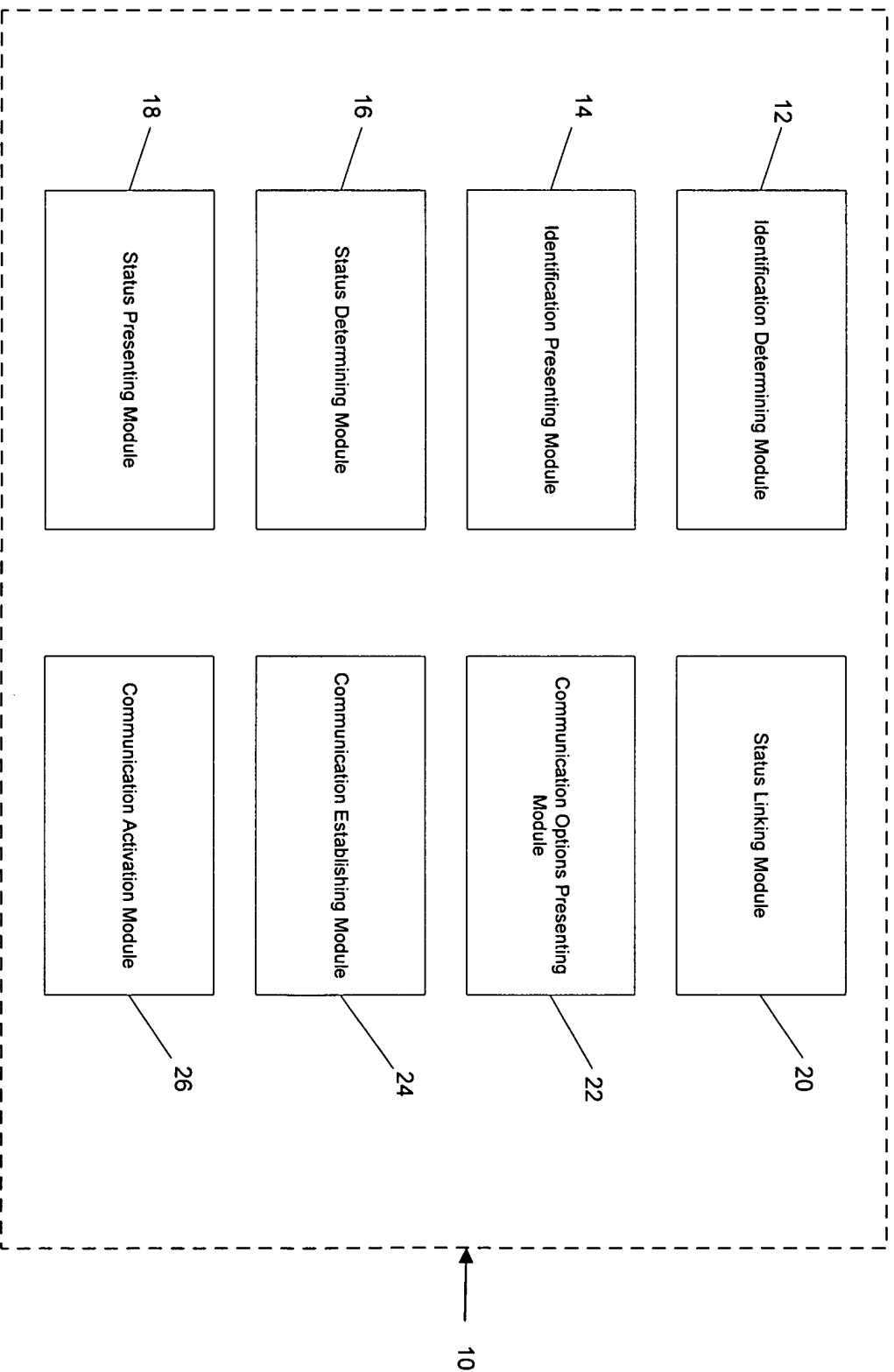


Figure 1

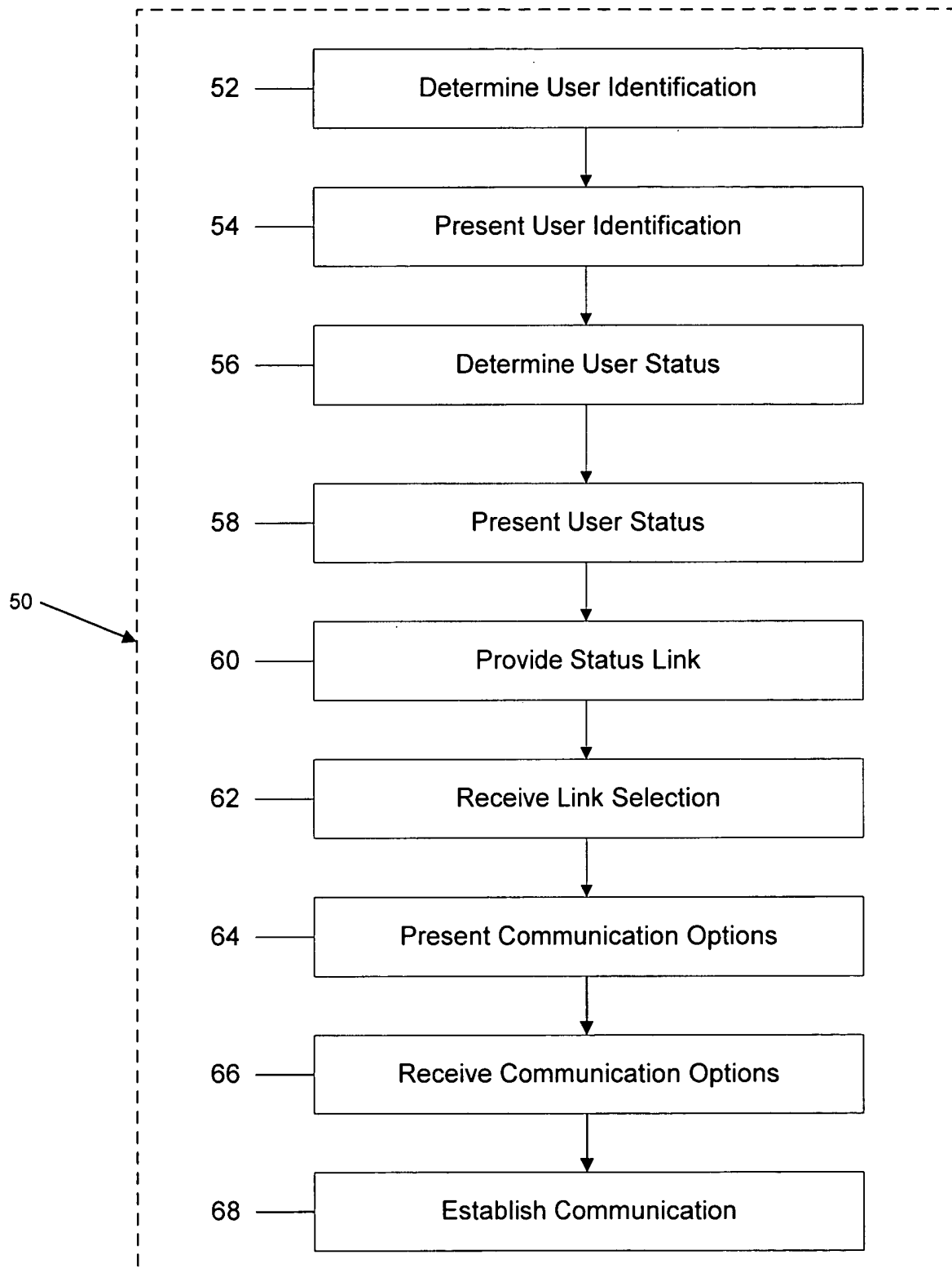


Figure 2

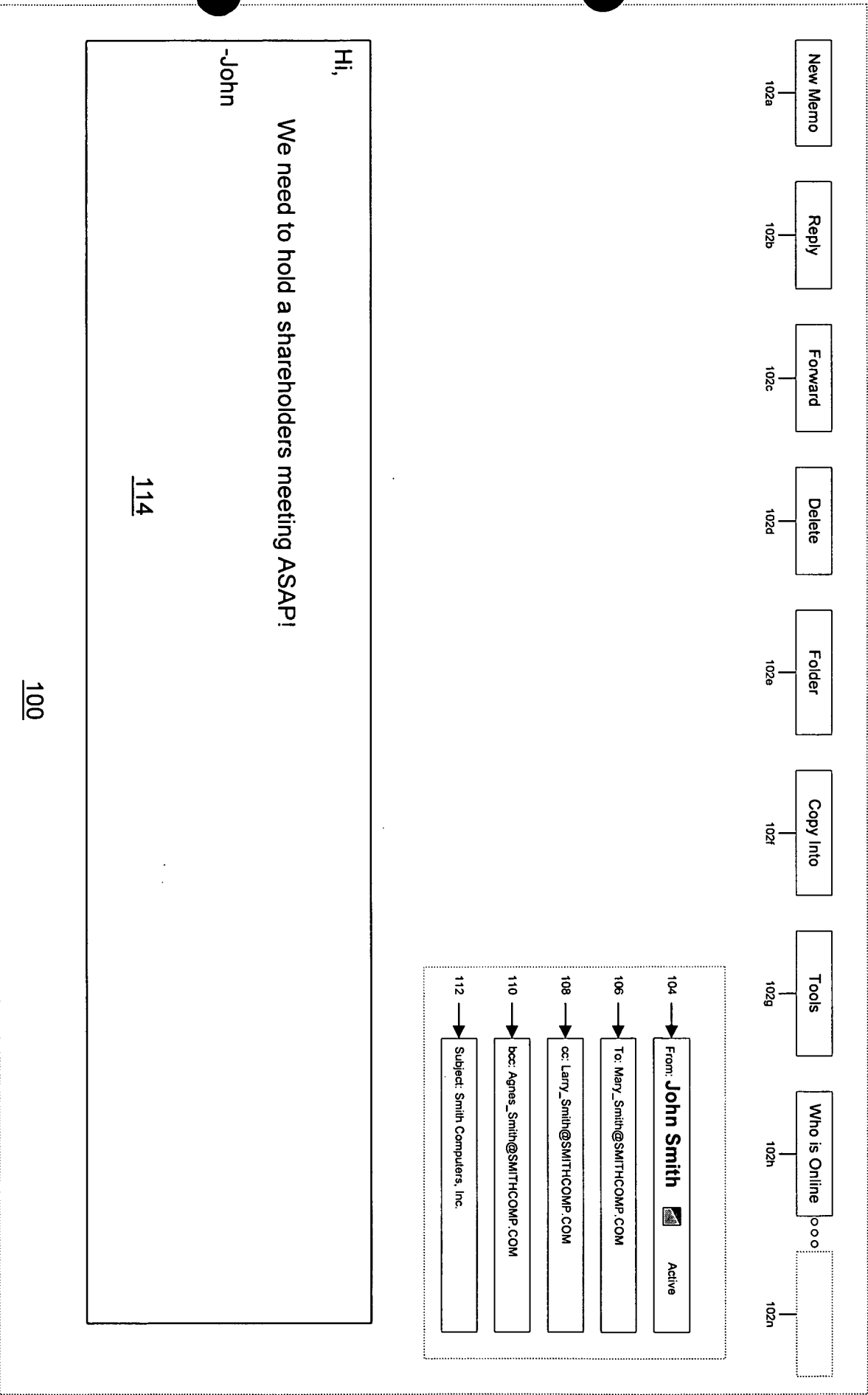


Figure 3

Figure 3 is a screenshot of an email client interface. The interface includes a toolbar at the top with buttons for 'New Memo', 'Reply', 'Forward', 'Delete', 'Folder', 'Copy Into', 'Tools', and 'Who is Online'. The 'Who is Online' button shows a status indicator (three dots) and a list of online users (102n). Below the toolbar is an email header section with fields for 'From', 'To', 'cc', 'bcc', and 'Subject'. The 'From' field shows 'John Smith' with an 'Active' status. The 'To' field shows 'Mary_Smith@SMITHCOMP.COM', the 'cc' field shows 'Larry_Smith@SMITHCOMP.COM', and the 'bcc' field shows 'Agnes_Smith@SMITHCOMP.COM'. The 'Subject' field shows 'Smith Computers, Inc.'. The main message body contains the text 'Hi, We need to hold a shareholders meeting ASAP! -John' and a reference number '114'. The page number '100' is located at the bottom center of the interface.

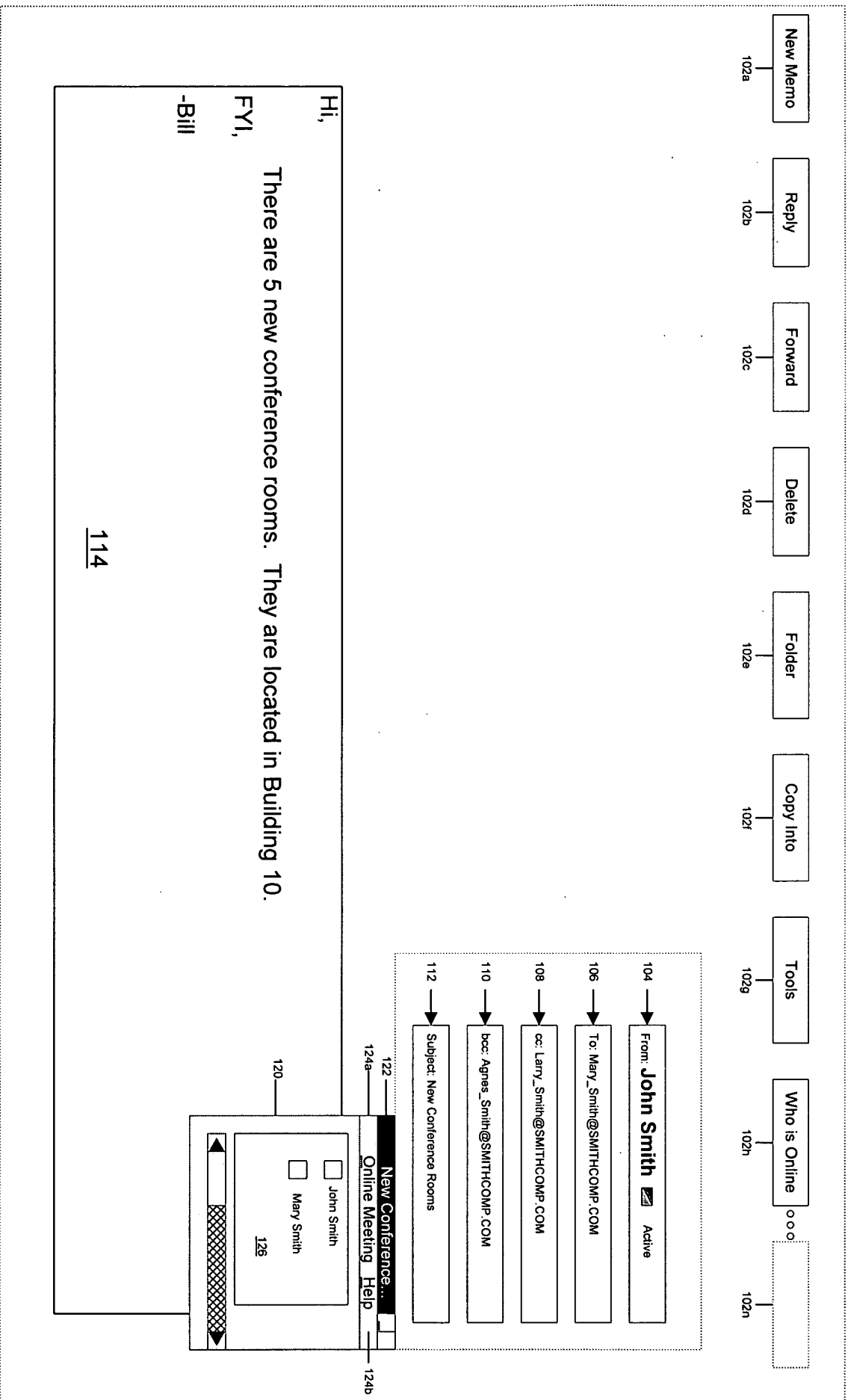


Figure 4

Figure 4 is a screenshot of a web-based email interface. The interface displays a toolbar at the top with buttons for 'New Memo', 'Reply', 'Forward', 'Delete', 'Folder', 'Copy Info', 'Tools', and 'Who is Online'. Below the toolbar, an email message is shown with a header indicating it is from 'John Smith' (Active) to 'Mary_Smith@SMITHCOMP.COM', with 'cc: Larry_Smith@SMITHCOMP.COM' and 'bcc: Agnes_Smith@SMITHCOMP.COM'. The subject is 'New Conference Rooms'. The body of the email states: 'Hi, FYI, There are 5 new conference rooms. They are located in Building 10. -Bill'. At the bottom of the email area, there is a 'New Conference Meeting' window with checkboxes for 'John Smith' and 'Mary Smith'. A 'Help' button is located in the bottom right corner of the email area.

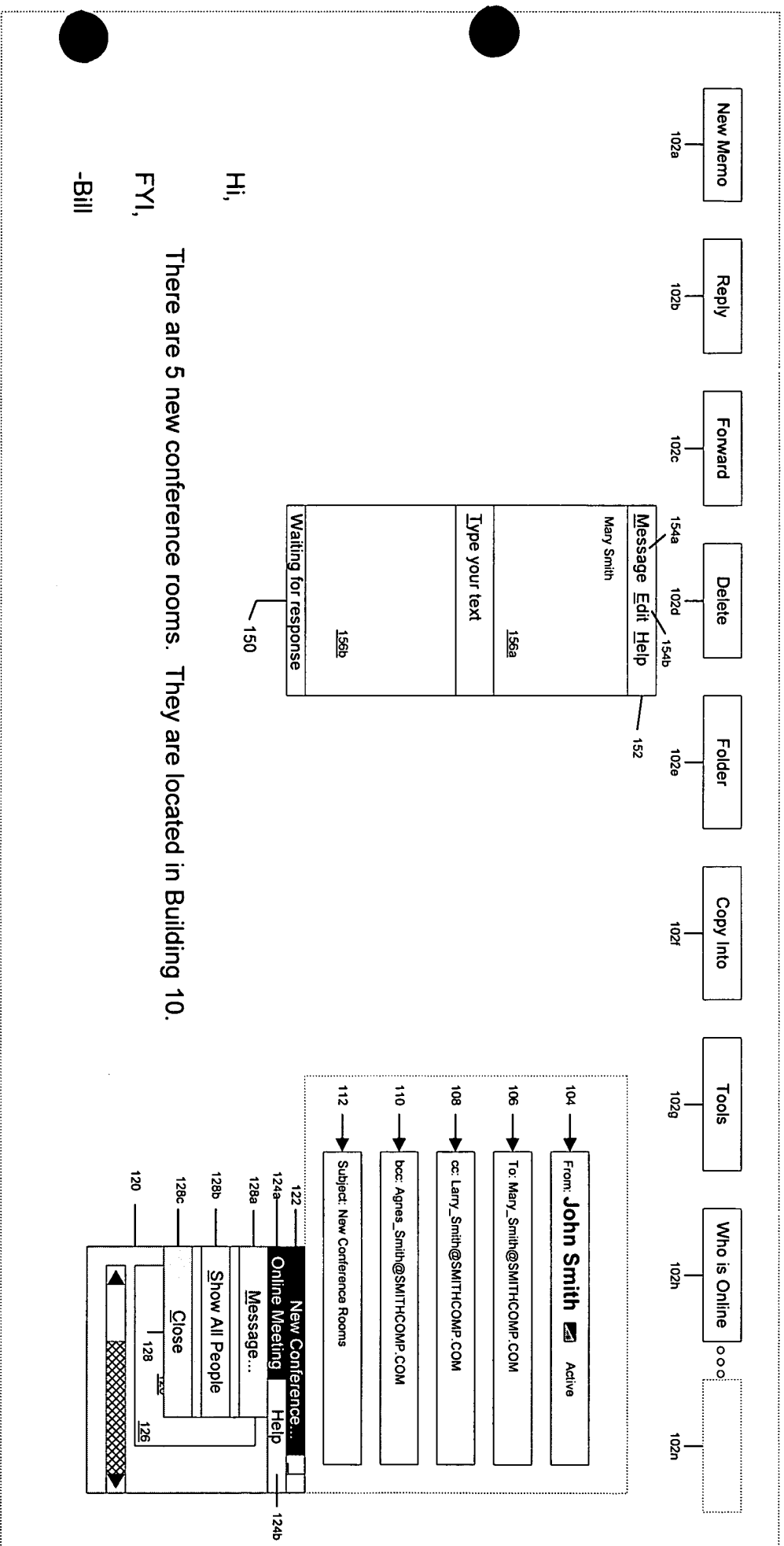
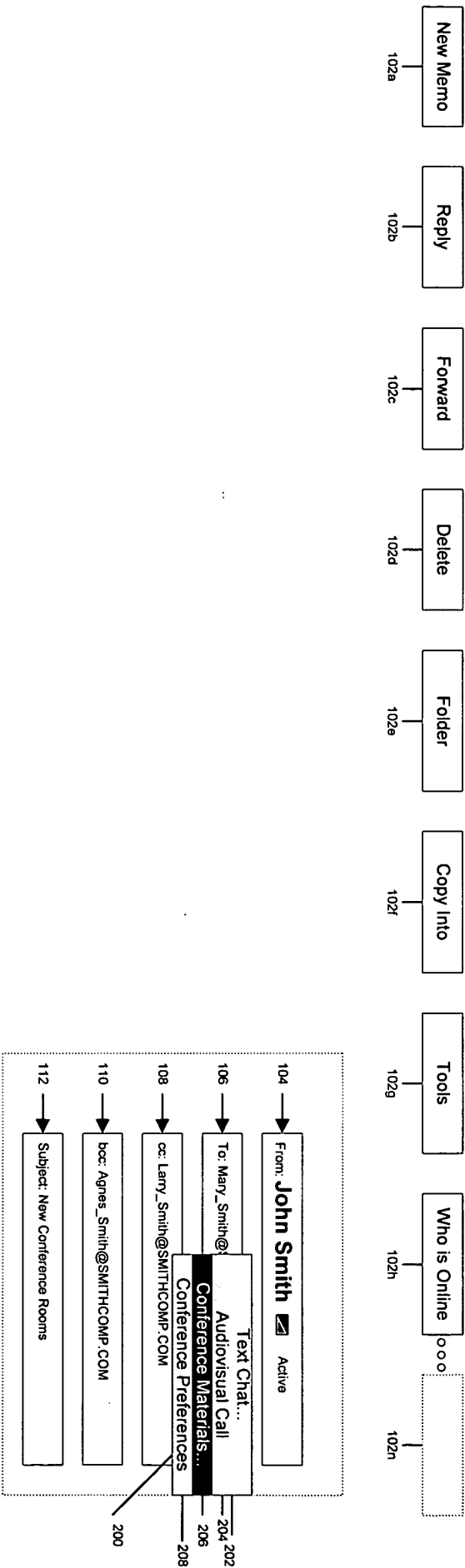


Figure 5



Hi,

There are 5 new conference rooms. They are located in Building 10.

FYI,

Bill

Figure 6

Figure 6 is a screenshot of an email interface. The interface shows a toolbar with buttons for 'New Memo', 'Reply', 'Forward', 'Delete', 'Folder', 'Copy Into', 'Tools', and 'Who is Online'. Below the toolbar, an email preview is displayed. The email is from John Smith (Active) to Mary_Smith@... with a subject of 'New Conference Rooms'. The email body contains the text: 'Hi, There are 5 new conference rooms. They are located in Building 10. FYI, Bill'. A 'Text Chat...' window is overlaid on the email content, showing 'Audiovisual Call', 'Conference Materials...', and 'Conference Preferences'.

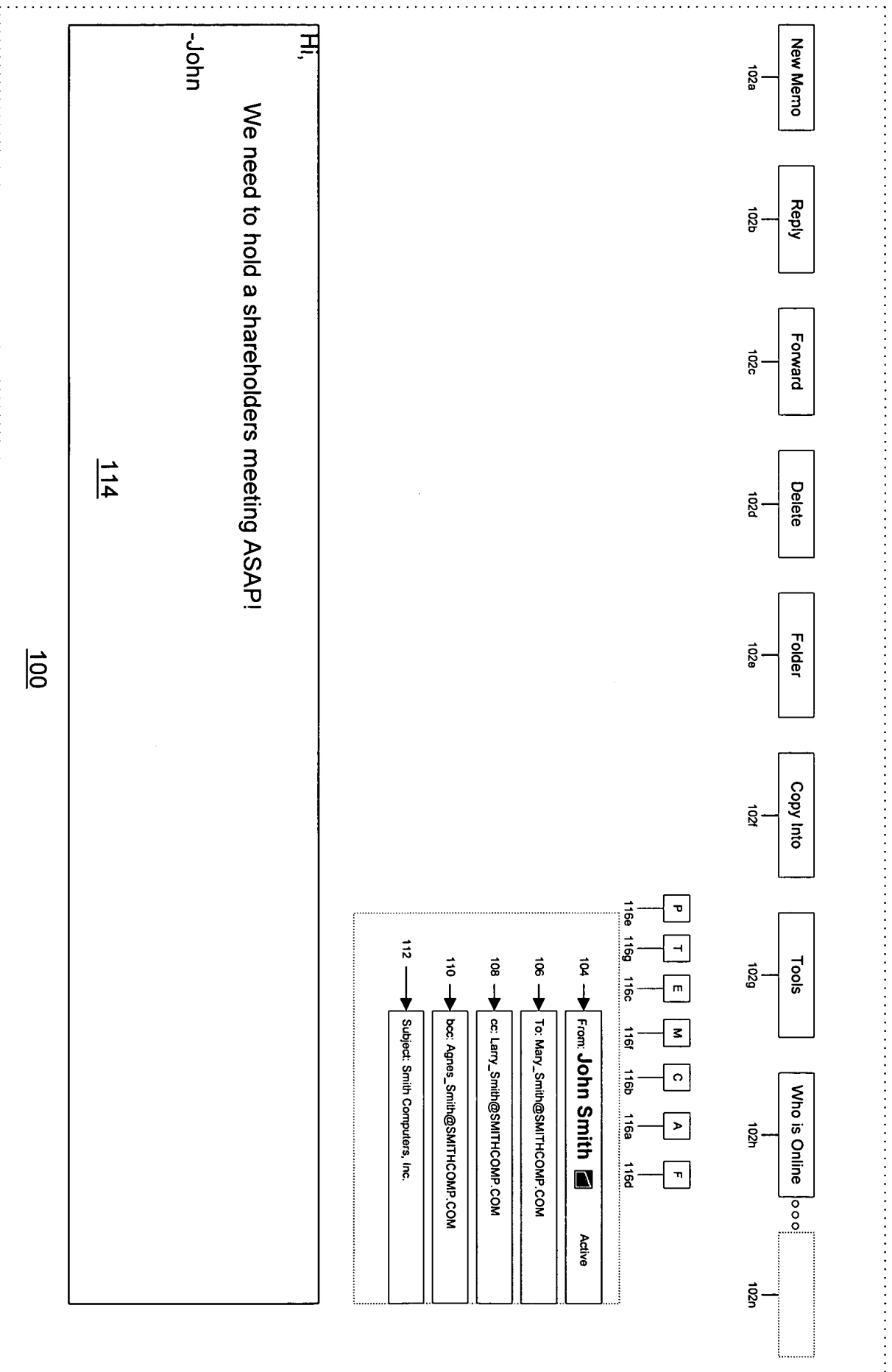
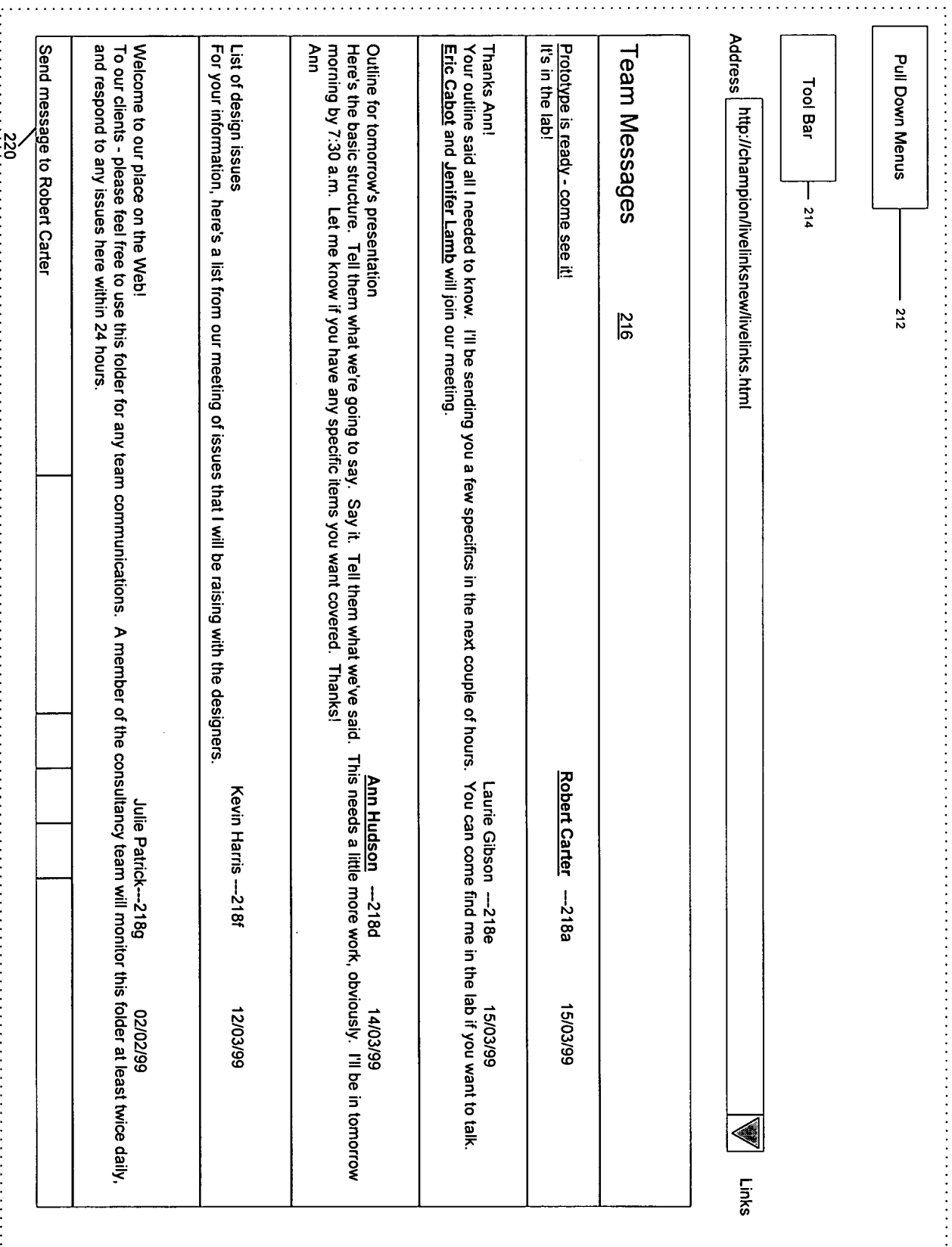


Figure 7



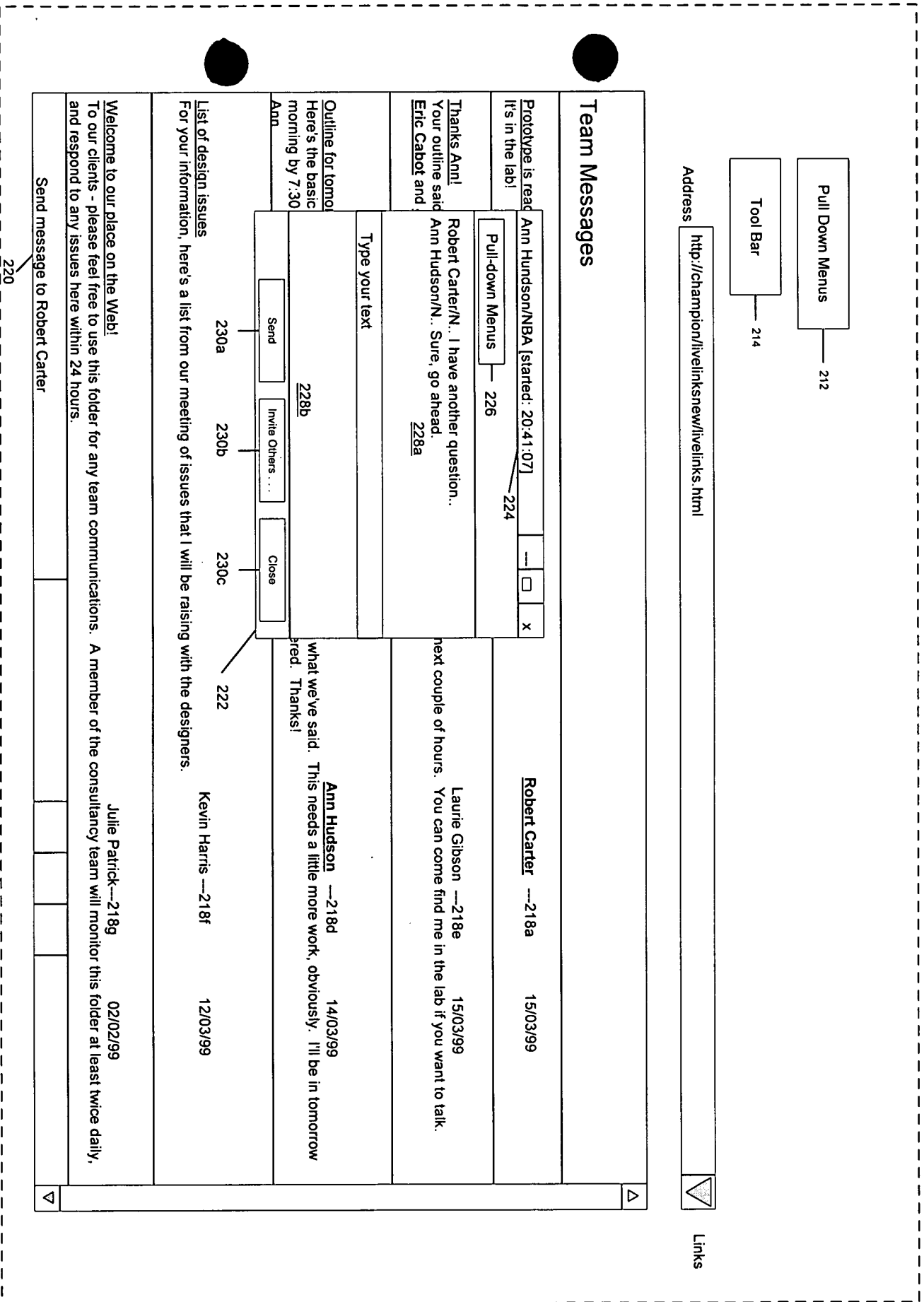


Figure 9